# **Frequently Asked Questions**

- Will I have access to my property during construction?
  - The contractor is to make every effort to maintain adequate access to properties along the project, but some inconvenience should be anticipated. Utility construction, roadway preparation, concrete curing time (typically 7 days once the concrete has been poured), and persistent rainy weather typically cause the most disruption. When construction is occurring in the immediate vicinity of your property it will be necessary to find alternate parking (down the street, around the corner, at a neighbor's house, or in a different location). We will make it a priority to work to get those with disabilities first access.
- How is the project being paid for?
  - The project is being funded by local funds, including special assessments to benefitting properties.
- What if I have landscaping, electrical lighting, invisible fencing, or irrigation systems near the roadway?
  - It is the responsibility of the property owner to relocate privately-owned facilities that are located in public right-of-way. Please take care of any facilities prior to the start of construction in your area. The City and Contractor are not responsible for damage to private facilities that are located within the public right-of-way.



### SHEET 1 OF 3



# **Frequently Asked Questions**

- Will my water service be disrupted during the project?
  - Properties in areas where the water main is being replaced may be placed on temporary water service. This usually involves aboveground piping that connects to an outside hose spigot on your home. Besides a few brief shutdowns (typically less than 4 hours) for system connections, properties should have continuous water service for the duration of the project.
- Will the contractor complete extra work (additional driveway or utility service replacement)?
  - The contractors have a limited time to finish all of the work on this project as well as others that they are working on. In order to keep on schedule for all people impacted within our community and others, the contractor will only be completing the work that has been included in the contract. You may find a contractor to complete any additional work you would like, however, please let us know so that the work can be coordinated with our Contractor's schedule.
- Will my yard be dug up?
  - Most boulevard areas will be impacted by roadway and utility construction. If utility services are being replaced at your property, the extent of construction typically extends to at least the right-of-way and may go beyond to make the connection. All disturbed areas will be restored.



### SHEET 2 OF 3



# **Frequently Asked Questions**

- Can I adjust the width of my driveway?
  - The City's policy it to replace existing driveways in-kind. At the end of the project, the width of your driveway will be at least the width that your driveway is currently. Property owners who wish to widen their driveway may do so and are responsible for the cost of the widening. If it is your desire to widen your driveway, please let us know. Driveways widths are limited by City Ordinances and depending on your current width, may not be allowed.
- How will my garbage and mail services be affected?
  - Garbage: Your garbage hauler should be able to pick up your garbage on the normal pickup day. If they are unable to make a pickup, the contractor will be responsible for its removal or bringing containers to a location where the hauler can make pickup and returning the containers.
  - Mail: If your mail is delivered to a mailbox near the curb, your mail delivery will likely move to an alternate location during the project. The contractor may move your mailbox or set up temporary mailboxes in a location where delivery can take place.



#### SHEET 3 OF 3

